

Thank you for your reservation with Lava Charter!



Here is the link for your yacht: <https://www.lavacharter.com/en/fleet/>

We want that you have the best experience while chartering with us. To have a comfortable and efficient check-in, it's important that all the listed information below is provided well in advance of the arrival of the crew.

- Please send the first 30% payment within one week, as indicated in the confirmation.
- Please provide important information on the following:



SAILING LICENSES:

Spanish law requires charter crews to have at least one crew member with a valid radio license (SRC). In addition, an internationally valid sailing license for pleasure boats is required, at least 12 nautical miles off the coast, without weather restrictions. All lower licenses can be checked after consultation and taking into account sailing experience. Example: An SBF-S (German) can be accepted after examining the Atlantic experience or experience in comparable areas. If you have any questions, please contact us at booking@lavacharter.com.



CREW LIST:

Please fill out the Crew List template, including contact number, email address and Passport Number for every crew member.

Please indicate the complete name as stated in your passport/ID and make sure your document is valid.

For Russian and Ukrainian citizens, we can provide the VISA invitation to be addressed to the Embassy of Spain located in those countries.

Please remember to notify in advance your arrival any eventual changes you may apport to the crew list (change in the number of passengers, documents renewal etc..).

INSURANCE:

All our yachts are insured. To be on the safe side, we recommend an extended skipper liability insurance: <https://www.schomacker.de/en/charter-insurance/skipper-liability.html> from our partner Schomacker as well as the Guarantee Insurance for Insuring Yacht Security Deposits: <https://www.schomacker.de/en/charter-insurance/charter-deposit-insurance.html> (Please note this kind of coverage is not eligible for Canadian or US citizens). Further information about our insurer Schomacker can be found here.:

<https://www.schomacker.de/en/charter-insurance.html> Damage waiver not available.

SPECIAL PERMITS:

LA GRACIOSA:

La Graciosa is a protected marine reserve and the largest in Europe. All yachts planning to visit the anchorage must have a permit and those needing a berth in the marina will need a prior reservation.

In case you would like to anchor at Playa Francesa (it will be possible to anchor there maximum 10 days) or to berth in Caleta del Sebo harbor, please communicate us at least 1 month in advance, the proper dates of your stay.

We will handle all the necessary procedures to get the permit and during the check-in we will provide you the necessary documentation.



ISLA DE LOBOS (FUERTEVENTURA)

The island is indeed a hotspot for bird migration and has some unique fauna, however, you do not need a permit to anchor. Should you wish to go ashore however, a permit is needed which can be requested via this website: <https://lobospass.com/welcome>

It's possible to apply just starting from 5 days in advance according to the arrival date. Each visitor can ask for the permit just for a maximum of 3 people per day and for a specific time-range (morning 10.00 -14.00 /afternoon 14.00 -18.00).



STAND UP PADDLE:

Lava Charter can provide also SUP inflatable NSP boards for the duration of your charter. Our fee is 99.00 € per week. Please let us know if you would like to include this in your package. Here you can see a video about riding an inflatable NSP SUP: <https://www.youtube.com/watch?v=0amxK3r4sYs>



PROVISIONING:

We are working with the Supermarket, Mercadona in Lanzarote. They can arrange for all your groceries to be delivered to your yacht.

Simply create an account:

<https://www.telecompra.mercadona.es/ns/entrada.php?js=1&nidioma=5> (in case of technical bugs try to use Firefox as browser) and use our Base address as the delivery address*.

*

Delivery address Lanzarote:

Marina Lanzarote / Arrecife

Yacht [insert the name of your reserved yacht]

Av. Olof Palme, s/n, Pantalan K-L

35500 Arrecife

For questions about your order, you can contact Mercadona's Customer service on +34 900 500

103* (German, Spanish, English)

Please make sure to indicate as delivery time for your groceries, a proper time after the administrative and technical check-in for the handover of the boat.

Please be on your ship for the delivery of your groceries because we are not authorized to accept your order!

If you prefer to go shopping to the supermarket once arrived, please take in mind that: by La Marina de Arrecife there are no supermarkets but they are reachable 5 minutes by taxi.

AIRPORT TRANSFER:

We can organize a transfer from/to the airport to/from La Marina. The driver will welcome you at the arrival terminal, transfers will be made directly with minibus. Payment will be done in our base during the check-in, so no advance payment is required.

The price goes approximately from 25€ to 35€ per ride depending on the number of people. In case you are interested, please let us know at least 1 week prior to your arrival.

Send us your requesting email to bookings@lavacharter.com with the arrival details (date/flight number/arrival time, number of pax).

DEPOSIT:

We kindly remind you that in order to leave the security deposit, here at base, during the checkin, it is possible only with VISA or Mastercard.

SOCIAL MEDIA:

It would be awesome if you will, during and after you sailing holidays, post your feedback, comments, experience, pictures and videos on LAVA Charter:

Facebook: <https://www.facebook.com/LavaCharter/>

Instagram: <https://www.instagram.com/lava.charter/>

MANDATORY PROCEDURE FOR FOREIGN CITIZENS ENTERING IN SPAIN: Please read carefully all the instructions stated in <https://www.spth.gob.es/> and <https://travelsafe.spain.info/en/before/> - to avoid any kind of inconveniences at the airport.

All people traveling to Spain from other countries, regardless of their nationality, age or any other consideration has to fill out the FCS health control form.

Each form is personal and non-transferable and is associated with a single trip.

You must complete the entire form from the website or the app, and from 48 HOURS before the flight you can send the form to the health authorities. Once sent you will receive an email with a QR Code that will allow you to access the destination airport. You must have it printed or on your mobile phone.

